

**HospitalSoftwareShop.com is India's First Online Store providing IT Solutions to Hospitals – Super and Multi-specialty, Eye Hospitals, IVF Centres, Doctor's Clinics of various specialties and Pathology Labs & Diagnostic Centres,. Tele Medicine, Tele Pathology & Tele Radiology are latest additions to the portfolio. HSS provides the widest range of software for the Healthcare Vertical.**



## **CONTACT US**

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# TeleMarketing Agent Management Software

- A TELEMARKETING AGENT MANAGEMENT SOFTWARE THAT IS A HIGHLY EFFICIENT AND ONE THAT ALSO LETS YOUR TELE-CALLERS ASSIGN REMINDERS AND TASKS. A SOFTWARE THAT ENABLES YOU TO MONITOR AND TRACK YOUR AGENTS WORKING
- IT'S AN EASY TO USE SOFTWARE, NEEDS NO FORMAL QUALIFICATIONS OR TRAINING FOR YOUR STAFF THAT WILL USE IT. AND ALSO ENSURES THAT BUSINESS CONTINUITY IS MAINTAINED.
- IT'S A SOFTWARE THAT ALSO GIVES YOU LIVE REPORTS AND ANALYSIS ON HOW THE LEADS ARE MOVING THROUGH YOUR PIPELINE TO CLOSURE.



**"HSS HAS BEEN LISTED AMONGST INDIA'S 20 MOST PROMISING HEALTHCARE SOFTWARE COMPANIES BY CIO REVIEW MAGAZINE."**

## HSS HIGHLIGHTS

- Maximum no. of product variants available
- Annuity based revenue model
- Cloud and Web-based Variants available
- CLIENTELE: HSS has catered to several Hospitals, Eye Hospitals, IVF centers, Clinics Labs and Radiology Centers.
- Operates across the length and breadth of India.
- Reseller Network of over 200+ Experts

## Features / Modules

- ✓ Works on three types of user levels; Agent, Reporter and Administrator
- ✓ All Data entry is linked with individual session
- ✓ Option to export into MS Excel
- ✓ Dashboard available for all three user types; Agent, Reporter & Administrator
- ✓ Reports available:
  1. Task-wise
  2. MIS
  3. Invoice Printing
  4. Invoice MIS
- ✓ Fully Comprehensive & Dynamic Dashboard:
  1. Remark order by last date (last communication with client)
  2. Task MIS by status (Pipeline, Closed and Converted)
  3. Invoice MIS (how many invoices generated by an individual Agent and Consolidated - date-wise)
  4. Tasks scheduled (User can self-assign tasks on any date)
  5. Birth date popup (Client birthdate is shown in a popup)